

Auckland: Level 1, 110 Symonds Street,
PO Box 91521, Auckland, NZ
New Zealand .
Tel +649 356 8490 Fax +649 356 8499

Wellington: Level 4,
5-7 Willeston Street, PO Box 2377
Tel +644 472 2961 Fax +644 472 2966

Author : Paul Warner
Document Number: KTS TIB 0051 Release Number:1
DID : +649 357 3403
Date : March 9, 2009
Email : paul.warner@necbs.co.nz
Number of pages : 10 including this page

TECHNICAL NOTE: SV8100 UM8000 QUICK SETUP INFO

The info below is based on the system having the NEC NZ default loaded.

1. After you have uploaded the NZ default, disconnected from the switch and loaded the system data from RAM to NVRAM, place all you cards in to the slots in their correct order. Turn off the switch and place the UM8000 card in a slot and turn back on system.. The UM8000 will take about 5 minutes to boot up. After the system comes back on line reconnect to the SV8100 and do a download to allow setup of the system. Also at this time set the system's Time and Date from PCPro. If this is not set you will not be able to connect to the UM8000 for the initial setup.

2. SV8100 System setup :

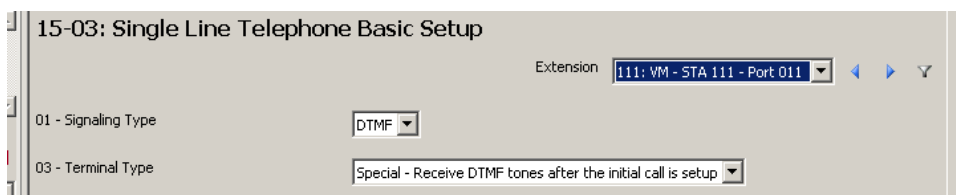
The following are set in the NZ defaults for both InMail and UM8000 mail.

MB 11.07 Mail set to Dept 64

MB 45.01.01 Set to mail group 64.

MB 16.01 Dept Gp 64 setup for voicemail.

3. Go to MB 15.03.03 and select the first Vmail port. As the UM8000 uses 16 ports regardless set all 16 ports to Special. This will save you doing it later if the number of ports are increased beyond the current licensing.



Go to MB 16.02 and select the first Vmail port and set them to GP 64..

16-02: Department Group Assignment for Extensions

ICM Extension: 111: VM - STA 111 - Port 011

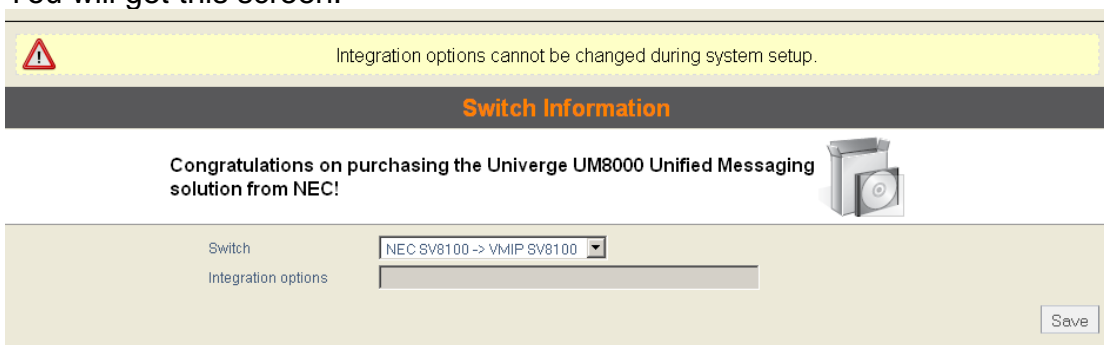
ICM Extension	Department Group	Priority Order	ICM Extension	Department Group	Priority Order
111	64	11	119	1	19
112	64	12	120	1	20
113	64	13	121	1	21
114	64	14	122	1	22

Only set the ports that you have licensing for . Do not set all 16 ports unless that is the licensed amount.

4. Go to MB 10.55.01 and see what the IP address for the UM8000 mail is. If you need to change it match what is set in MB 10.12 do it now. After this is set log out of the SV8100 and the UM8000 will restart.
5. Plug in a LAN cable into the UM8000 LAN port and login to the mail with the browser of your choice to the IP address shown in MB 10.55.01 i.e. 172.16.1.103/admin. You will be greeted with the screens below.


You may get some screens showing that the website you are accessing has expired security certificates. Ignore this can continue..

Log in to the mail with \$nec
You will get this screen.




Set to NEC SV8100 or SV8300 depending what system the UM8000 is being installed on. The integration type should be shown. Click "Save" if this is correct

NEC BUSINESS SOLUTIONS

 Each port must have a valid extension.
You must provide a valid extension for each port.

Switch Extensions

Congratulations on purchasing the Univerge UM8000 Unified Messaging solution from NEC! 

Port	Status ¹	Open line ID	Schedule	Language	Options	Rings to answer	Extension	Action
1	(Ans)	OPEN	1	Default	None	1		Edit
2	(Ans)	OPEN	1	Default	None	1		Edit
3	(Ans)	OPEN	1	Default	None	1		Edit
4	(A/D)	OPEN	1	Default	None	1		Edit
5	(Ans)	OPEN	1	Default	None	1		Edit
6	(Ans)	OPEN	1	Default	None	1		Edit
7	(Ans)	OPEN	1	Default	None	1		Edit
8	(A/D)	OPEN	1	Default	None	1		Edit
9	(Ans)	OPEN	1	Default	None	1		Edit
10	(Ans)	OPEN	1	Default	None	1		Edit
11	(Ans)	OPEN	1	Default	None	1		Edit
12	(A/D)	OPEN	1	Default	None	1		Edit
13	(Ans)	OPEN	1	Default	None	1		Edit
14	(Ans)	OPEN	1	Default	None	1		Edit
15	(Ans)	OPEN	1	Default	None	1		Edit
16	(A/D)	OPEN	1	Default	None	1		Edit

*The status options A/D,Ans,Dial and Busy apply to both voice and fax calls

Status Key Options Key

Select "Edit All" and add the extension numbers from MB 15.03.03. It's optional as to whether you add all 16 port numbers but you must add the numbers set in MB 16.02..

Port	Status ¹	Open line ID	Schedule	Language	Options	Rings to answer	Extension	Action
1	(Ans)	OPEN	1	Default	<input type="checkbox"/> FC <input type="checkbox"/> NL	1	111	Cancel
2	(Ans)	OPEN	1	Default	<input type="checkbox"/> FC <input type="checkbox"/> NL	1	112	Cancel
3	(Ans)	OPEN	1	Default	<input type="checkbox"/> FC <input type="checkbox"/> NL	1	113	Cancel
4	(A/D)	OPEN	1	Default	<input type="checkbox"/> FC <input type="checkbox"/> NL	1	114	Cancel
5	(Ans)	OPEN	1	Default	<input type="checkbox"/> FC <input type="checkbox"/> NL	1	115	Cancel
6	(Ans)	OPEN	1	Default	<input type="checkbox"/> FC <input type="checkbox"/> NL	1	116	Cancel
7	(Ans)	OPEN	1	Default	<input type="checkbox"/> FC <input type="checkbox"/> NL	1	117	Cancel
8	(A/D)	OPEN	1	Default	<input type="checkbox"/> FC <input type="checkbox"/> NL	1	118	Cancel
9	(Ans)	OPEN	1	Default	<input type="checkbox"/> FC <input type="checkbox"/> NL	1	119	Cancel
10	(Ans)	OPEN	1	Default	<input type="checkbox"/> FC <input type="checkbox"/> NL	1	120	Cancel
11	(Ans)	OPEN	1	Default	<input type="checkbox"/> FC <input type="checkbox"/> NL	1	121	Cancel
12	(A/D)	OPEN	1	Default	<input type="checkbox"/> FC <input type="checkbox"/> NL	1	122	Cancel
...					<input type="checkbox"/> FC			

In the "Status" column set the unused ports all to ANS. This is to prevent attempting to set MWI on ports that don't exist after the 60 day demo license expires..

Click on "Save" when completed


To better serve you and receive updates about upcoming releases, please take a moment to register your product with us.

Sincerely,
The NEC Unified Messaging Team

Registration

Serial number	<input type="text" value="214628234243239"/>	Fax number	<input type="text"/>
First name*	<input type="text"/>	Address	<input type="text"/>
Last name*	<input type="text"/>	City	<input type="text"/>
Title*	<input type="text"/>	State	<input type="text"/>
Site name*	<input type="text"/>	Zip	<input type="text"/>
E-mail address*	<input type="text"/>	Country*	<input type="text"/>
Phone number*	<input type="text"/>		

*INDICATES REQUIRED FIELD

 **Internet connection test failed. If your connection requires a proxy to connect to the Internet please click [here](#)**


Click on "Don't Remind Me"

You will next get this screen

NEC UNIVERGE UM8000

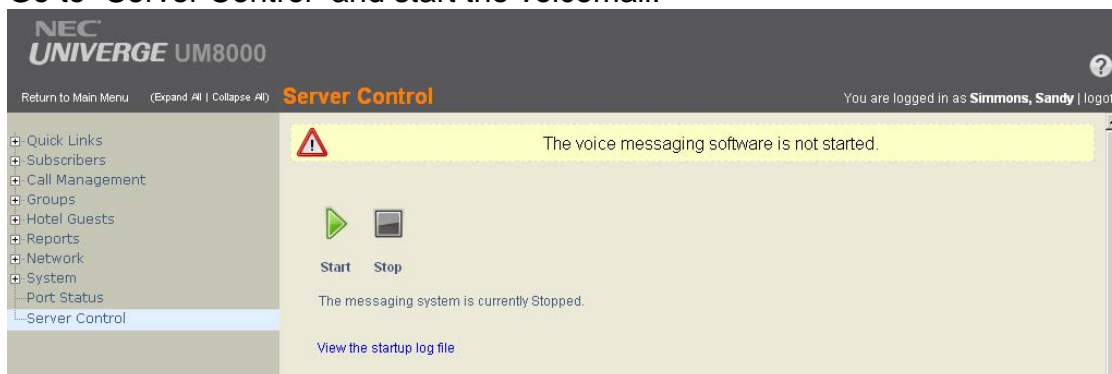
Return to Main Menu (Expand All | Collapse All) You are logged in as **Simmons, Sandy** | [logoff](#)

- Quick Links
- Subscribers
- Call Management
- Groups
- Hotel Guests
- Reports
- Network
- System
 - Port Status
 - Server Control

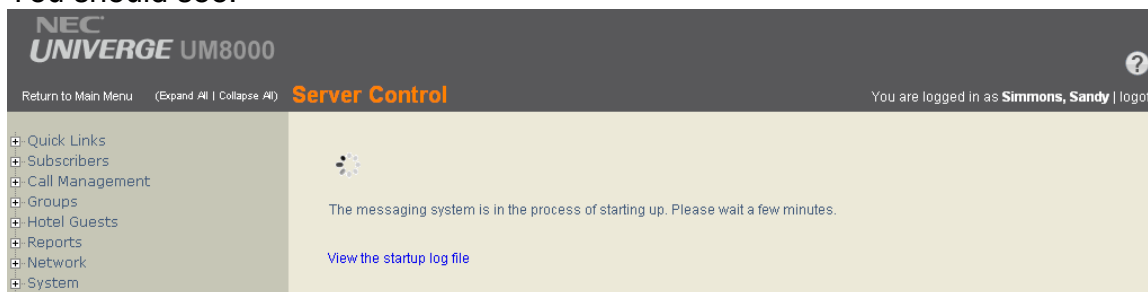
 **The voice messaging software is not started.**

Product Version: 11.1.0.39
System Time: March 09, 2009 11:01 AM
Current mode: DAY
Recording time left: 787.6 hours
[Important information regarding this system](#)

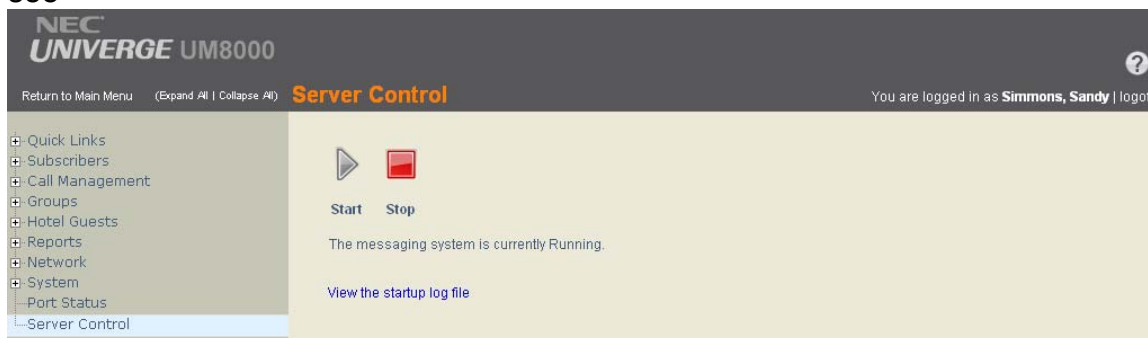
Go to "Server Control" and start the voicemail.



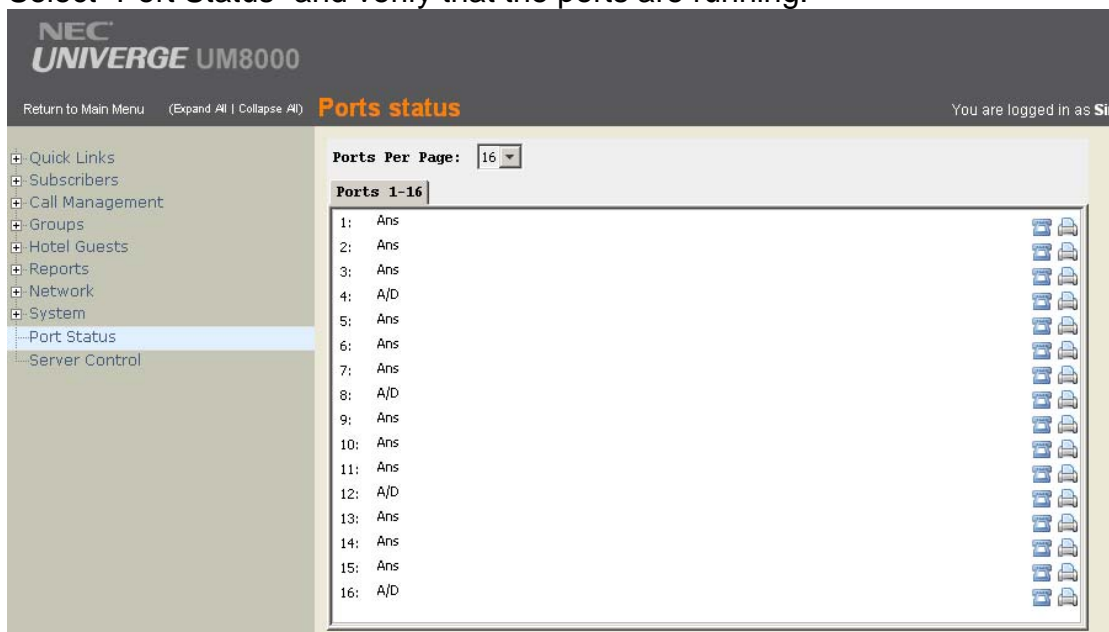
You should see.



When the mail has started you will see



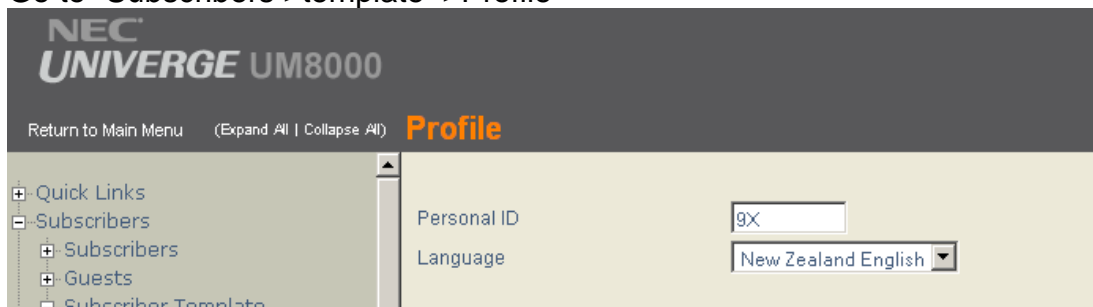
Select "Port Status" and verify that the ports are running.



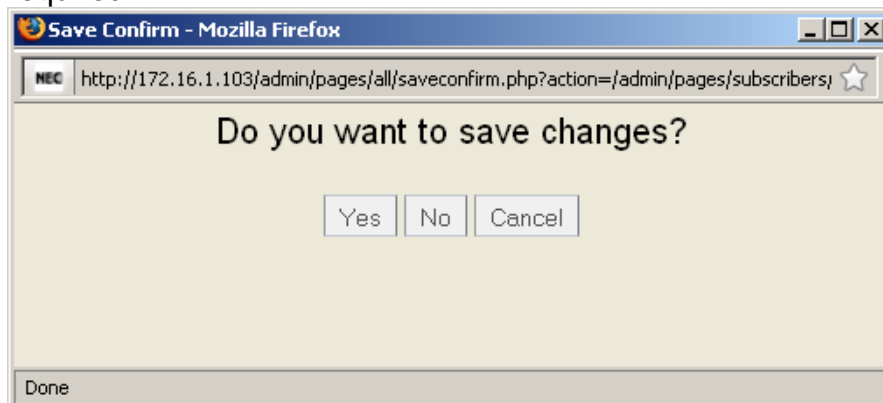
Dial the mail pilot number to check for prompts.

Basic Mail setup for global settings. Setup the screens to they look like below

Go to "Subscribers >template >Profile



If you get a box like this when you change fields , select the action required



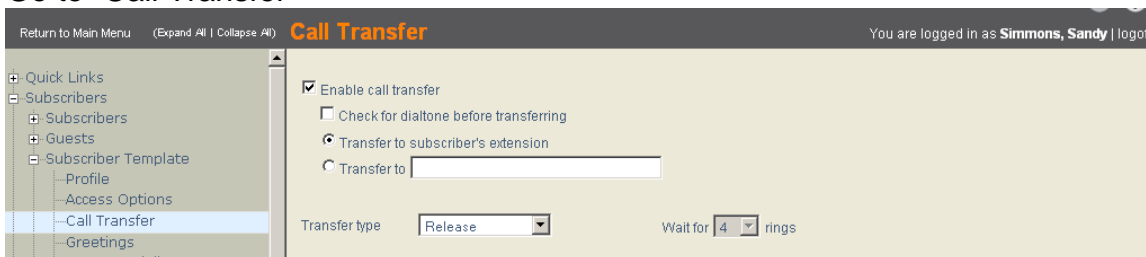
Go to “Access Options” and check the following settings.

The screenshot displays the 'Access Options' configuration page in the NEC Business Solutions interface. The left-hand navigation menu is expanded to show 'Access Options' selected. The main content area is divided into three sections:

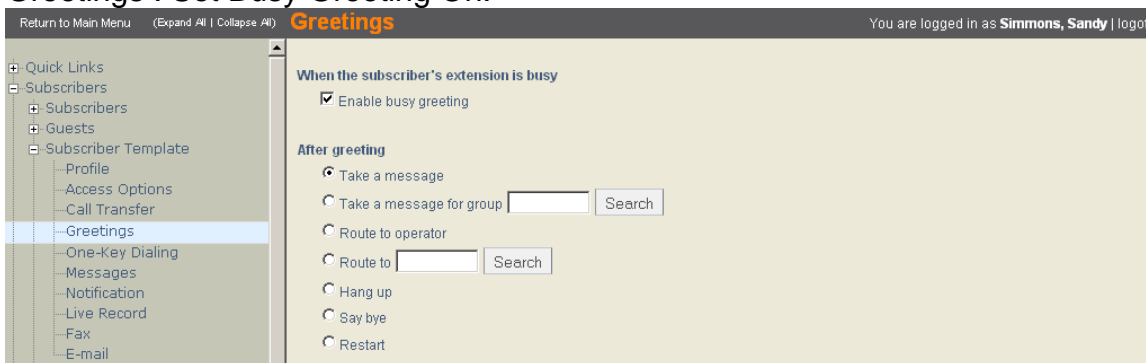
- Conversation Options:**
 - Allow access to setup options
 - Announce message lengths
 - Use menu mode conversation
 - Use hands-free message retrieval
 - Play time stamp before message
 - Allow access to old messages
 - Allow access to public messages
 - Receive notification for public messages
 - Allow urgent messages
 - Hear conversation in traditional order
 - Play voice name on sign-in
 - Display Caller ID number instead of name
- Administration:**
 - Include in alphabetic directory assistance
 - Require first-time enrollment
 - Allow to change phone notification settings and call screening options
 - Allow to change holding settings
 - Allow personal greetings
 - Allow Mailbox Manager Access
 - Enable Live Monitor
 - Enable Return Call to Internal Callers Only
 - Enable Return Call to Internal and External Callers
 - Allow to change automatic login number
 - Allow to change maximum number of messages
- Message Addressing/Recording:**
 - Allow to send messages
 - Restrict sending messages to guests and groups only
 - Allow to address a message to multiple recipients
 - Allow to send private messages
 - Allow to request future delivery
 - Allow to request return receipts
 - Always request return receipts
 - Allow to send messages to remote site
 - Allow to send urgent messages to remote site
 - Play receipts when messages opened at remote sites
 - Address messages by extension
 - Allow to edit subscriber-to-subscriber messages
 - Allow to redirect messages
 - Allow access to public message groups
 - Play receipt summary after all messages heard

Most of the above will be set as default.. but check..

Go to "Call Transfer"

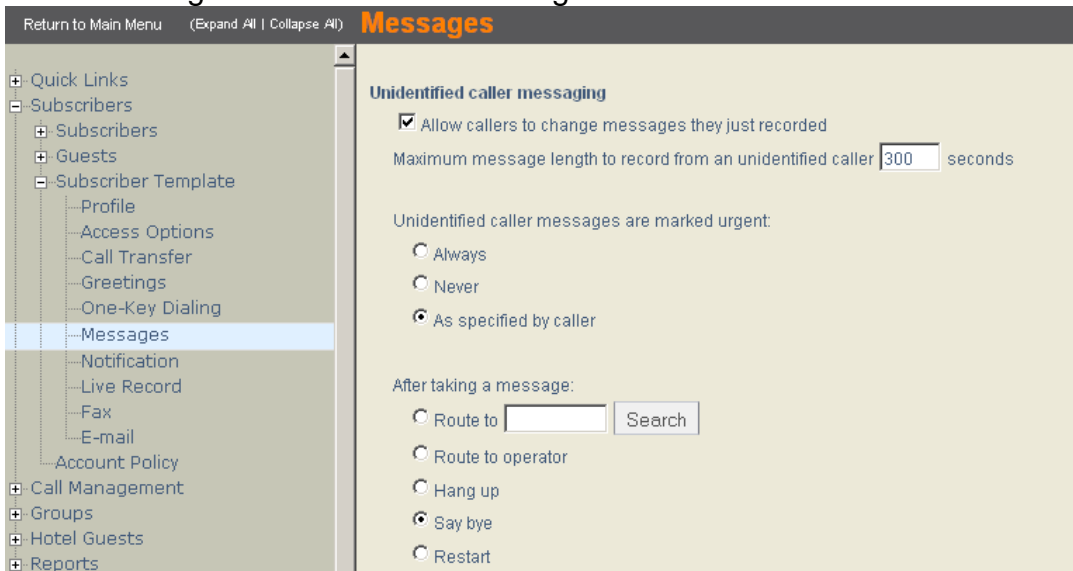


Greetings : Set Busy Greeting On.



Go to "1 Key Dialing" and set delay to 1 second.

Go to messages and set it to something like this.



Notification, Live record, Fax and Email can be left as they are..

Go to “Account Policy” and set if required to “Permit Blank Password”..

Go to “System > Configuration > General “ and set to

This will prevent the nag about expired certificates when you access the mail..

Go to “System Settings”

Go to “Recordings” and set “Max Message Life” to 60 days.
Set Startup to CNG so that Faxmail will work .

“System > Switch > Switch Settings” is where the port station info lives so you can change port numbers and ANS or A/D settings there.

Go to “Switch > MWI and set “ Max Number of retries to 2.

Go to “Call management > Translation Boxes > Profile” and delete Tboxes 700 and 800 as they are not used.

Go to “Subscribers > Profile” and start creating mailboxes

From now on you can access the UM8000 from the main screen when logged into the SV8100 via WebPro.

The screenshot displays the 'Home' page of the WebPro interface. At the top left, it says 'Home' and 'WebPro : 2.00.12 (Australasia)'. On the top right, there are 'Apply' and 'Refresh' buttons. The main content is organized into three primary sections: 'Programming', 'Administration', and 'Other'. The 'Programming' section includes icons for System Configuration, System Data, Wizards, Copy, Swap, and Fill/Delete. The 'Administration' section includes icons for WebPro Settings, Accounts Setup, Session Management, System Initialization, Feature Activation, and Modification History. The 'Other' section includes icons for Help and Logout. On the right side, there is a configuration panel with fields for Site Name, IP Address (192.168.0.10), and IPLA IP Address (172.16.0.10), along with version information for WebPro (2.00.12) and Main Software (02.00). Below this is a 'Links' section with a radio button for 'Configure In-skin Voice Mail'. At the bottom, a status bar shows: 'User : 1 Access Level : Installer (IN) Site Name : Installation Date : 0 October, 08 WebPro 2.00.12'.