

Auckland: Level 1, 110 Symonds Street,
PO Box 91521, Auckland, NZ
New Zealand .
Tel +649 356 8490 Fax +649 356 8499

Wellington: Level 4,
5-7 Willeston Street, PO Box 2377
Tel +644 472 2961 Fax +644 472 2966

Author : Paul Warner
Document Number: XENTIB 00038 Release Number:1
DID : +649 357 3403
Date : April 6, 2005
Email : paul.warner@necbs.co.nz
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TECHNICAL NOTE: REMOVAL OF FORCED PASSWORD IN XENMAILS

For those who are having customer complaints about the forced 0327 password in the new U43 type Xen Voicemail systems. Below is the method from NECA Engineering of removing the forced password feature.

When Mailboxes are created they hear the following Voice prompts before getting to the normal 1st time enrolment conversation.

“PLEASE ENTER YOUR PERSONAL SECURITY CODE”

Enter 0327 and the next Voice prompt plays immediately.

“no security code has been set. Choose a code that you won’t forget...”

Enter 0000*

PLEASE RE-ENTER YOUR NEW SECURITY CODE TO CONFIRM IT...”

Enter 0000*

“Your new security code has now been activated”.

Then normal 1st time enrolment conversation will start.

It you want to stop the above Voice prompts playing before normal 1st time enrolment conversation, the CPS.INI file needs to be modified and Voicemail card restarted.

To Remove the Security code.

The CPS.INI file is located on the Voice Mail drive directory C:\VMAIL.

This can be transferred to your PC local drive by using the File Transfer option on the Co-Session screen. Once the Changes have been affected and the CPS.INI file saved, the file can be transferred back to the Voice Mail Drive location and the **VM card restarted.**

- Open the cps.ini file (notepad)
- Go to the [Security] section at the bottom of the file and configure the following:

If the Voice mail subscriber is not to be forced to have a Security code, then change ...

```
RequirePassword=on,
```

to

```
rem RequirePassword=on,
```

If the entry default password is not required each time a System administrator logs on or when a new subscriber logs on, then change...

```
DefaultPassword=0327
```

to

```
rem DefaultPassword=0327
```